

Accessibility - Portarlinton Leisure Centre.

Building Exterior:

- Signage on disability Parking spaces for assistance.
- 2 Disabled car park spaces.
- Dropped kerbing to centre.
- Ramped access created to Astro turf pitches, Mini Basketball court and town park.
- Wheelchair access to Astro turf pitches.
- Exterior lighting.

Reception Area:

- Wheelchair accessible entrance.
- Semi automatic doors at entrance with push buttons at wheelchair level.
- Counter top in reception area that is wheelchair accessible.
- Hearing enhancement loop at reception.
- Wheelchair Accessible entrance gate at turnstile control point.
- Accessible toilet at reception/coffee dock area.
- Lift to 1st floor for gym, studio / meeting room.
- Courtesy wheelchair available.
- Free entry for carers assisting a customer with a disability.
- Free swim provided in conjunction with Portarlinton Swimming. Pool Association for customers with a disability.
- All cafe tables are wheelchair accessible.
- Audio CD available with current timetables, opening hours & pricing.

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Changing Village

- Automatic doors into changing village.
- Hair Dryers in vanity area at wheelchair level.
- 4 Accessible changing rooms with showering facilities.
- All accessible cubicles are fitted with fixed showering chairs.
- Accessible Toilet provided.
- Wider benches in our accessible changing cubicles.
- Designated Lockers available for wheelchair users.
- Baby changing units at wheelchair height.
- Accessible toilets located at reception, gym and changing village.

Pool Area

- Wheelchair viewing location.
- Colour contrast between floor and walls.
- Contrast colour on pool deck tiles to show edge of pool deck.
- Pool hoist.
- Level access from changing village to poolside.
- Accessible steam room.
- Main Pool water temperature is maintained at 29.7 C
- Learner Pool water temperature is maintained at 31.0 C
- Audio-visual Emergency Alarms.

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Gym Area.

- Hearing enhancement loop in the gym and classes studio.
- Evacuation chair on 1st floor.
- Vortex accessible resistance machine.
- IFI accredited -Technogym equipment.
- Accessible height section to gym reception desk.
- Reflective Stickers on all treadmills for the visually impaired.
- Personalised fitness programmes.
- One to one gym instruction available.
- Gym Programme cards on disk.
- Audio-Visual emergency alarms.
- Individual programme cards available in Braille (Generally less than 1 week for printing by NCBI).

General:

- Level access throughout building, lift to 1st floor.
- All of our Staff have completed Disability Awareness training in 2012
- Our Customer Suggestion box is accessible to our wheelchair users.
- Customer comment book is located at the accessible counter.
- We have appointed Pam Quirke as our Disability Liaison Officer to liaise with a person/group on their needs.